

	QUALITY POLICY	Document №:	AS-QMS-MA-QP01
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The main objective of AS MOTORS LLC is to ensure customer satisfaction by providing high-quality products and services, thereby strengthening our position as a reliable partner in the automotive and marine industries.

Our Core Principles

1. **Customer Satisfaction:** Fully meet customer requirements and expectations and continuously improve their satisfaction.
2. **Compliance with Legislation:** Ensure full compliance with the relevant legal acts of the Republic of Azerbaijan and the requirements of the ISO 9001:2015 standard.
3. **Continuous Improvement:** Regularly analyze and improve our processes to enhance the effectiveness of our quality management system.
4. **Employee Development:** Implement ongoing training and development programs to enhance the knowledge and skills of our employees.
5. **Cooperation with Partners:** Build mutually beneficial relationships with suppliers and other partners to strengthen the provision of quality products and services.
6. **Risk Management:** Identify potential risks in our operations and take effective measures to manage them.
7. **Transparency and Communication:** Establish open and efficient communication with stakeholders, considering their needs and expectations

Our Commitments by Sector

In order to meet the needs of our potential customers in the automotive, truck, heavy machinery, and marine sectors, and to be a reliable partner in these fields, we undertake the following commitments:

- **Compliance with Sector Requirements:** Provide products and services that meet the specific requirements of the automotive, truck, heavy machinery, and marine sectors, as well as international standards.
- **Development of Technical Skills:** Develop the technical knowledge and skills required in the automotive, truck, heavy machinery, and marine sectors, and train specialized personnel in these areas.
- **Environmental Protection:** Implement measures aimed at protecting the environment and ensure compliance with ecological requirements.
- **Safety and Reliability:** Ensure the safety and reliability of products and services used in the automotive, truck, heavy machinery, and marine sectors.
- **Strengthening Sector Relationships:** Establish close cooperation with customers and partners in the automotive, truck, heavy machinery, and marine sectors, and respond promptly and effectively to their needs.

Our Commitments

- Communicate our quality policy to all employees and ensure their understanding of it.
- Define, monitor, and regularly review quality objectives.
- Allocate the necessary resources to ensure the effectiveness of the quality management system.
- Take measures to assess and improve customer satisfaction.
- Evaluate the compliance and effectiveness of the system through internal and external audits.

At AS MOTORS LLC, we are fully committed to the principles of quality assurance and continuous improvement, mobilizing all our efforts to provide high-level service to our customers and partners.

“AS MOTORS” MMC-nin direktoru



Elşad SƏFƏROV

